

Terms and Conditions

If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which dictate your relationship with Bendigo Web Design in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

Similarly, by using the Bendigo Web Design PAYG website service, you agree to be bound by these terms.

The term '**Bendigo Web Design**' or 'us' or 'we' refers to the owner of this website. The term 'you' refers to the user or viewer of our website and/or services. The term 'PAYG' refers to Pay As You Go.

The use of this website and our services is subject to the following terms:

Registration

All new customers are requested to register on the free Client Area prior to selecting the PAYG website you require. Bendigo Web Design reserves the right not to accept customers for any reason.

Setup Fees

Each PAYG website service attracts a setup fee as noted under 'Pricing'. Setup fees are due prior to development.

Refund, return and cancellation policy

Monthly fees: Payment for Bendigo Web Design PAYG websites is monthly in advance. You will receive your monthly invoice no less than 7 days prior to the due date. If you wish to cancel your Bendigo Web Design PAYG website, you should do so before your next monthly payment date. The website will remain online until the preceding monthly payment expires. No further payments will be taken by Bendigo Web Design after you have cancelled.

You have the right to cancel within seven days of the beginning of your contract with Bendigo Web Design, or within seven days of receipt of the setting up of the website (whichever is the longer). If you do cancel your order, you will have your payment returned.

Refund requests should be made to sales@bendigowebdesign.com.

Additional payments: Additional, one-time payments for added functionality and design services (including templates) must be paid in advance. Refunds for these 'bespoke' services are offered at the discretion of management.

Domain names: Payments for registering domain names are made on a yearly or biennial basis (in the case of .au domains). No refunds can be given once the domain name is ordered.

Delivery

Your website can be set up and online within approximately 6 weeks of you completing the order process and providing the entire content for your site, depending on current workload. It will be accessible using the domain name you specified during the ordering process (For example, www.yourname.com.au). A newly-registered or transferred domain name can take up to 72 hours to become fully active. Bendigo Web Design will make one set of revisions to your site once it is set up.

Moving on

You are free to take your website to another host at any time. However, during the first 12 months, there will be a charge equal to the remaining annual cost of your particular package, for separating your site from our system and providing all necessary files. For example, in the first 12 months you decide to cancel after 8 months, you will be liable for the remaining 4 monthly installments. After the first 12 months, there is no penalty fee but there may be a charge equal to the initial setup fee for your service. An extra charge may be levied for more complicated sites. The exact cost for moving your site will be supplied on request.

Search Engine Optimisation

Like all reputable web design professionals, Bendigo Web Design cannot guarantee that our sites will perform well in Google and the other major search engines or predict how long it will take for a site to be listed and/or to rank well. That said, Bendigo Web Design websites generally perform well for SEO (Search Engine Optimisation). Additional Search Engine Optimisation services are available on request.